



# CHAMBERLAIN

Marketing Group

Thank you for your recent purchase! If you are not satisfied for any reason, please call our Customer Service Department at 1-800-468-6230 and we will be happy to assist you.  
Our representatives are available Monday – Friday 8:00 a.m. – 5:30 p.m. EST.

When returning items for credit or exchange, please do so within 10 days from receipt of items.  
Customer is responsible for shipping cost unless return is due to our error or damaged goods.

Step 1		Contact Information:	
Name:		Date:	
Address:		Suite/Apt.	
City:		State:	Zip:
Phone:		Order #	
Email:			

Step 2		Please select one of the following:	
		Credit Account	
		Refund to Credit Card	
		Exchange (Please complete section 4 below)	

Step 3		Returns: List item(s) you are returning, including reason for return:	
Qty	Item	Description	Reason

Step 4		Exchanges (list item(s) you are requesting as an exchange:	
Qty	Item	Description	Reason Code